### GENERAL MOTORS ACCESSIBILITY REIMBURSEMENT APPLICATION

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### 4. VALIDATE APPLICATION AT GM DEALER

**DEALER INFORMATION** 

Take your adapted vehicle and application to your GM dealer. Have your GM dealer representative sign the application. If you are physically unable to return to the GM dealer you bought the vehicle from (e.g., you are now residing in another state or have moved a considerable distance from your original dealer), any participating GM dealer representing the brand purchased may sign your application. If your Chevrolet Traverse is equipped with a BraunAbility® lowered floor conversion, you are not required to complete Dealer Information or Confirmation section listed below. Please go to Step 5.

Dealer Name:
Dealer BAC Code:
Phone:
Fax:
CONFIRMATION (REQUIRED)
I have examined the eligible vehicle identified on this application, and it is equipped with the adaptive accessibility equipment described on the attached invoice(s).
and it is equipped with the adaptive accessibility equipment
and it is equipped with the adaptive accessibility equipment described on the attached invoice(s).

# Send reimbursement payment to (check one): ☐ The GM dealer above ☐ The vehicle purchaser

If the dealer is requesting payment, one of the following documents must accompany the application:

- Customer Incentive Acknowledgment and/or Assignment Form
- Copy of dealer check(s) issued to equipment installer(s)
- Copy of sales contract reflecting accessibility incentive deduction

### 5. VERIFY YOUR APPLICATION IS COMPLETE

Gather your reimbursement application and all necessary attachments. <u>Incomplete applications will delay claims processing.</u> Make sure you have the following:

- □ Copy of itemized invoice(s), including proof of payment
- ☐ Letter of authorization from your lessor if this is a leased vehicle
- ☐ If dealer is requesting payment, remember to provide ONE of the following: Customer Incentive Acknowledgment and/or Assignment Form, copy of dealer check(s) issued to adaptive equipment installer(s), or copy of sales contract reflecting accessibility incentive deduction
- ☐ For reimbursement of assist steps/running boards (\$200 maximum), remote liftgate opener (\$500 maximum), assist handles, electric parking brake, inverter, and pedal extenders, provide signed letter from physician describing disability/ limitation with physician's name, license number, address and phone number
- □ Copy of completed and signed reimbursement application

### 6. APPLICATION SUBMISSION

Fax or email your application and all required attachments to:

Fax to: Email to:

1-866-234-3036 mobility@gm.com

PLEASE KEEP A COPY OF THE APPLICATION AND ALL SUPPORTING DOCUMENTS FOR YOUR FILES.

This claim and any payment made under this claim are subject to the Official Program Rules and Guidelines that are in effect from 1/4/22 to 1/3/23 and have been made available to all authorized GM dealers. General Motors reserves the right to modify or terminate this program without notice.

SERVICE REQUEST NUMBER FOR INTERNAL USE ONLY







# REIMBURSEMENT PROGRAM FEATURING ONSTAR BUSINESS SOLUTIONS





# \$1,500 Reimbursement on Adaptations.

Through the General Motors Accessibility Reimbursement Program, customers who purchase or lease an eligible 2022-2023 receive \$1,500¹ when they add eligible accessibility-related equipment to their new Chevrolet, Buick, Cadillac, or GMC vehicle.

# Plus Two Years of OnStar® and Remote Access Plan— Only From General Motors.

Customers who purchase properly equipped eligible GM vehicles also get 2 years of the OnStar Safety & Security<sup>2</sup> Plan Coverage and Remote Access<sup>3</sup> Plan with available Wi-Fi® Hotspot<sup>4</sup> when eligible adaptive equipment is installed. This offer is on top of the OnStar Safety & Security coverage and connected services<sup>5</sup> trial included on new GM eligible vehicles.



At the touch of a button, OnStar connects you to a real person, 24/7—with a world of services to help you stay connected safely, including:

#### **OnStar:**

- Automatic Crash Response<sup>6</sup>
- Emergency Services<sup>6</sup>

#### **Remote Access:**

- Remote Door Unlock (requires power door locks)<sup>7</sup>
- Vehicle Diagnostics<sup>8</sup>

To get an application or learn more, visit gmfleet.com/accessibility or call 1-800-323-9935 or TTY 1-800-833-9935.



\*\*Limit of \$1,500 total reimbursement per eligible vehicle. See Dealer and General Motors Accessibility Program Reimbursement Application for complete program details, limitations and eligibility. Offer ends 1/3/23. GM regular production options and accessories are not eligible for reimbursement under the General Motors Accessibility Program, except for OnStar TTY equipment and seat belt extenders. This includes, but is not limited to, assist steps/running board and all aftermarket equivalents. Call the General Motors Accessibility Program Assistance Center if you have questions about equipment eligibility. \*\*Services subject to user terms and limitations. Certain services require working electrical system, cell service and GPS signal. OnStar links to emergency services. Data plan offered by AT&T. Visit gmfleet.com/connectedservices for more details. Requires compatible Apple or Android device and data connection. Remote Service require paid plan. \*\*Services vary by model and conditions. Unlock feature requires automatic locks. Remote start require factory-installed and enabled remote start system. \*\*Service varies with conditions and location. Requires active OnStar services and paid data plan offered by AT&T. \*\*Connected vehicle services vary by vehicle model and require active service plan, working electrical system, cell reception and GPS signal. OnStar links to emergency services. See onstar.com for details and limitations. \*\*OnStar acts as a link to existing emergency service providers. Not all vehicles may transmit all crash data. \*\*Remote Access Plan does not include emergency or security services. Unlock feature requires automatic locks. \*\*Vehicle Diagnostic capabilities vary by model and do not cover all vehicle conditions. Additional message and da rates may apply. Not all issues will deliver alerts. Requires email address on file and enrollment in Vehicle Diagnostics. Se onstar.com for details and limitations.

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### **GENERAL MOTORS ACCESSIBILITY REIMBURSEMENT APPLICATION**



Please review the step-by-step instructions and list of eligible adaptive equipment found at gmfleet.com/accessibility. Incomplete applications will delay claims processing. If you have questions or need help, please contact the GM Accessibility Assistance Center at 1-800-323-9935 (TTY 1-800-833-9935).

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Eligible adaptive equipment must be permanently installed in the vehicle, and installed for a driver or passenger with a permanent disability.

Seat belt extenders are eligible for reimbursement but do not qualify for OnStar® Safety & Security offer.

This application is valid for eligible new and unused 2022-2023 model-year Chevrolet, Buick, Cadillac and GMC vehicles delivered between 1/4/22 to 1/3/23. Vehicles must be adapted and a claim must be submitted within six months of the date of purchase/lease.

You have chosen to hire your own accessibility equipment installer to alter your vehicle. By offering an incentive, GM is not reviewing or taking any responsibility for the quality or safety of your alteration. Please consult the vehicle alterer making changes to your vehicle to ensure that the work done on your vehicle is consistent with the Federal Motor Vehicle Safety Act. Alterations are not covered under the GM New Vehicle Limited Warranty.

### 1. OBTAIN ADAPTIVE EQUIPMENT AND PURCHASE RECEIPT

TTY equipment requested

After your vehicle adaptations are completed, obtain an itemized paid invoice from the licensed equipment installer(s). The invoice must include the following:

- ☐ Preprinted installer company name, address, and phone number
- Tour name, address, and phone number
- ☐ Vehicle Identification Number (VIN)
- Description of the adaptive equipment installed on vehicle
- ☐ Date of adaptation (sale)
- ☐ Itemized cost of parts AND labor (listed separately)
- ☐ Proof of payment for the adaptation (copy of credit card receipt, canceled check, or paid invoice)

## 2. VEHICLE PURCHASER INFORMATION — PLEASE USE BLUE OR BLACK INK AND COMPLETE ALL INFORMATION

PURCHASER INFORMATION	VEHICLE/ EQUIPMENT INFORMATION	
□ Mr. □ Ms. LAST FIRST M.I.	Vehicle ID No. (VIN)	
Mailing Address	Delivery Date/	
City	Vehicle Make Model Year	
State/ZIP/	Check appropriate box:	
Home Phone # ()	☐ Retail Sale ☐ Retail Lease ☐ Commercial Sale	
Work Phone # ()	DESCRIPTION OF ADAPTIVE EQUIPMENT INSTALLED	
Email Address		
Vehicle sold/traded in:	Date of Adaptation/	
Vehicle Make Model Year	Total Cost of Adaptation \$	
First-time GM Accessibility Reimbursement Program user?  ¬ Yes ¬ No	Reimbursement Amount Requested* \$	
Primary personal accessibility aid used:	NOTE: A letter from your physician describing the limitations of your disability i required for assist steps/running boards, assist handles, electric parking brake, inverter, pedal extenders, remote liftgate opener, and TTY equipment	
For information on GM's privacy statement, please visit gm.com/privacy	*Please see dealer or gmfleet.com/accessibility for limits.	

### 3. REVIEW AND SIGN APPLICATION (VEHICLE OWNER[S] OF RECORD)

I/We certify that the information entered on this application is correct and that the adaptive equipment described on the attached invoice(s) has been permanently installed on the eligible GM vehicle identified on this application. I/We understand that GM has no responsibility for my vehicle alterations.

Purchaser/Lessee Signature	Date	Co-Purchaser/Co-Lessee Signature	Date
Print Name		Print Name	

GO TO STEP 4 ON REVERSE. >